

USMBOK Lexicon

A lexicon of terms used within the Universal
Service Management Body of Knowledge
(USMBOK)

An Element of the Universal Service Management Body of Knowledge (USMBOK)
Developed by Service Management 101

An Element of the Universal Service Management Body of Knowledge (USMBOK)

A dictionary of the key concepts and terms used within the Universal Service Management Body of Knowledge (USMBOK).

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